

Enforcement 2025 Operational Plan



1: Department services

1.1: Our mission

Leduc County is dedicated to serving the residents, businesses, and visitors by providing effective law enforcement. Community peace officers and staff are committed to the protection of County interests and the safe transportation of people and goods.

1.2: Service areas

Leadership and administration

- Provides overall management and supervision of the department and its programs including the enforcement of municipal bylaws and provincial legislation.
- Develops short and long-term strategies, operational plans and budgets.
- Delivers community information campaigns and programs.
- Provides recommendations, activity reports, statistics and information to Council and the Protective Services Committee.
- Assists Fire Services with emergency preparedness and disaster services programs.
- Assists all other Leduc County departments providing public services to the community.
- Monitors enhanced policing service contracts and coordinates with RCMP.

Bylaw and animal control

- Responds to public complaints regarding property concerns.
- Takes action to address unsightly premises determined to be detrimental to the community.
- Responds to and investigates dog control and other bylaw matters.
- Takes action to secure and, if necessary, impound dogs found to be at large.
- Liaises with rescue organizations to find homes for unclaimed dogs.

Enhanced policing

- Funds RCMP enhanced policing positions that benefit our residents, and ratepayers as follows:
 - General enhanced police officer with Leduc RCMP, who works primarily in the Leduc County area; this position is paid for in full by Leduc County.
 - Administrative position with Thorsby RCMP detachment; this position is cost-shared with the Town of Thorsby.
 - School resource officer position with support from Black Gold School Division.
 - Other temporary enhanced policing needs as requested or required for special events during the year.

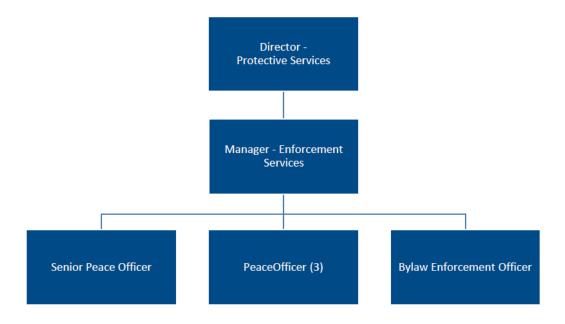
Regional training

 Hosts external training for other law enforcement agencies including a vehicle dimension and weights course and a speed detection instruments course.

Traffic safety

- Enforces County bylaws and provincial legislation in accordance with the policies set by Council and the authorities obtained from the Government of Alberta.
- Assists Road Operations and Engineering with the protection of transportation infrastructure.
- Issues warnings and chargers for infractions within the jurisdiction of Enforcement Services.
- Liaises and coordinates traffic safety initiatives with the various regional law enforcement partners within Leduc County.
- Engages and educates off-highway vehicle users during proactive quad patrols on municipal reserves near creeks, pathways and river valleys.
- Presents off-highway vehicle public safety program to high school students in the region.
- Works with Transport Canada and Leduc County's Parks and Recreation department to engage and educate vessel motorists during proactive patrols on lakeshores and by boat on local bodies of water.

1.3: Organizational chart



2: Strategic priorities

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| Goal 1 | Strategic priorities – Deep community connections and strong leadership Enforcement Services is committed to increasing citizen satisfaction with Leduc County's municipal services and will incorporate actions in their operational plan in response to the feedback received in the 2023 Citizen Satisfaction survey. |
| Goal 2 | Strategic priority – Strong leadership Promote and enhance traffic safety. |
| Goal 3 | Strategic priority – Strong leadership Assist emergency services (police, fire, EMS, emergency management). |
| Goal 4 | Strategic priority – Deep community connections Build and strengthen community relationships and support meaningful community engagement. |
| Goal 5 | Strategic priority – Strong leadership Promote public safety on bodies of water and off-highway lands. |

3: Action plan

Goal 1

Enforcement Services is committed to increasing citizen satisfaction with Leduc County's municipal services and will incorporate actions in their operational plan in response to the feedback received in the 2023 Citizen Satisfaction survey.

Strategy 1.1

Respond to nuisance and unsightly premises and promote compliance.

| Actions | Target dates | Deliverables and/or key performance indicators |
|--|-----------------|--|
| Address nuisance and unsightly properties in partnership with the Planning and Development | 2025 | Respond to property complaints within three business days. |
| and Agricultural Services departments. | Q3 2025 | Bring nuisance properties into compliance before winter. |

Strategy 1.2

Explore the need for new bylaw regulations.

| Actions | Target dates | Deliverables and/or key performance indicators |
|---|-----------------|--|
| Evaluate data regarding the need additional bylaw regulations in the East Vistas and New Sarepta. | Q4 2025 | Compile data collected from citizen concerns, county departments and external agencies to inform future bylaw requirements. |
| | Q2 2026 | Provide Council with a summary data collected from citizen concerns, county departments and external agencies, regarding new bylaw regulations that may be considered in the next revision of the Urban Standards Bylaw. |

Goal 2

Promote and enhance traffic safety.

Strategy 2.1

Protect infrastructure and educate road users through traffic enforcement and interactions.

| Actions | Target dates | Deliverables and/or key performance indicators |
|--|-----------------|--|
| Educate road users through traffic enforcement interactions and high-visibility traffic operations in key areas. | 2025 | Conduct a minimum of 700 dedicated traffic operations per year. |
| Assist departments in protecting of the County's road infrastructure through the enforcement of road bans. | 2025 | Conduct a minimum of 1,200 patrols per year on banned roads during road ban season. |
| Support initiatives that focus on commercial vehicle safety, cargo securement and dangerous goods. | 2025 | Conduct a minimum of 100 traffic stops for commercial cargo securement each year, in |

| | conjunction with the annual cargo securement |
|--|--|
| | awareness campaign. |

Strategy 2.2

Respond to concerns and data from the Traffic Advisory Committee and general public and record hot spots for occurrences and requests for increased patrols.

| Actions | Target dates | Deliverables and/or key performance indicators |
|--|-----------------|---|
| Conduct proactive patrols in identified hot spots with frequent complaints and/or incidents. | 2025 | Conduct 2,000 patrols in hot spots (including subdivisions) per year. |

Strategy 2.3

Provide traffic control for parades and special events.

| Actions | Target dates | Deliverables and/or key performance indicators |
|---|-----------------|--|
| Provide traffic control for parades and special events such as Wizard Lake Canada Day parade, Leduc Black Gold parade, Calmar Fair Days parade and Santa Claus parade in the City of Leduc. | 2025 | Participate in special events throughout the year. |

Goal 3

Assist emergency services (police, fire, emergency medical services (EMS) and emergency management).

Strategy 3.1

Respond to emergency public safety occurrences.

| Actions | Target dates | Deliverables and/or key performance indicators |
|---|-----------------|---|
| Assist with traffic control and scene safety at collisions, as requested. | 2025 | Statistics and ongoing updates provided to Protective Services Committee. |
| Assist police/fire/emergency medical services (EMS) and emergency management response to incidents, as requested. | 2025 | |

Strategy 3.2

Collaborate in providing regional professional development opportunities, in accordance with Leduc County's strategic priority of "strong leadership."

| Actions | Target dates | Deliverables and/or key performance indicators |
|--|-----------------|--|
| Host and instruct commercial vehicle dimension and weights enforcement course. | Q3 2025 | Provide one dimension and weights instruction course per year. |
| Host and instruct traffic speed enforcement course. | Q3 2025 | Provide one RADAR course for the region per year. |

| Assess enhanced policing service levels and | Q3 2025 | Assess enhanced policing service levels and |
|---|---------|--|
| agreements. | | agreements during annual budget preparation. |

Goal 4

Build and strengthen community relationships and support meaningful community engagement.

Strategy 4.1

Develop and maintain public relationships through awareness programs.

| Actions | Target dates | Deliverables and/or key performance indicators |
|--|-----------------|---|
| Participate in and support community special events, open houses, school presentations, and other engagement opportunities in collaboration with other departments and agencies. | 2025 | Summary of activities provided to Protective Services Committee (four times annually). |
| Annual evaluation of the Community Peace Officer Performance Plan. | Q4 2025 | Evaluate the Community Peace Officer Performance Plan, recommend amendments to Council based on key performance indicators (KPIs) and projections for the following year. |

Goal 5

Promote public safety on bodies of water and off-highway lands.

Strategy 5.1

Deliver summer boat/off-highway vehicle patrol program.

| Actions | Target dates | Deliverables and/or key performance indicators |
|---|-----------------|---|
| Promote boat safety through education, compliance and enforcement. | Q3 2025 | Conduct a minimum of three safe boating awareness patrols and 10 shoreline operations in the summer months. |
| Promote off-highway safety through education, compliance and enforcement. | Q4 2025 | Conduct a minimum of three off-highway vehicle patrols in the summer months. |

